

Setting up ODBC Driver

If a customer wants to setup a small database like Access we will need the customer to give us two information:

- 1) the Data Source Name (DSN)
- 2) name of the directory (or path) where the .mdb file will be located.

Once all the information is entered and the customer is still having problems with the database, there are couple of things to check:

- 1) make sure the DSN entered on ODBC matches the name entered in the customer's script
- 2) When doing a search for "DSN" within the script and nothing comes up, go to the very top of the script and check to see if they are including another script, here is an example:

```
<!--#include file="Connections/example.asp" -->
```

If so, do a search for "DSN" on this script. Also make sure the above "include file=" is pointing to the correct path.