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## **6.0 - NETWORK SERVICES - RETAIL PRICE LIST**

### **6.1 Service Offerings**

The Retail Rate Schedule for Network Services provides for interstate telecommunications services as set forth below.

The following Network Services are offered in this tariff:

- Message Telecommunications Service
- Operator Service
- Calling Card Service
- Directory Assistance Service
- Dedicated Long Distance Service

### **6.2 Message Telecommunications Service**

Message Telecommunications Service (MTS) is a communications service which is available for use by Customers twenty-four (24) hours a day. MTS enables a User of an exchange access line to place/receive calls to/from any station on the public switched telecommunications network bearing an NPA/NXX designation associate with points outside the Customer's state. MTS calls are billed in six (6) second increments with a minimum billed period of six (6) seconds.

#### **6.2.1 Switched Outbound Service**

ICG Switched Outbound Service provides the customer with 1+ direct dial dialing. ICG offers Switched Outbound Service to the following customer types:

- I. Commercial Customers
  - a. On-Switch
  - b. Resale
  - c. Standalone
- B) Residential Customers
  - a. Resale
  - b. Company's Employees
- III. Internet Enrollment Customers



**6.0 - NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.2 Message Telecommunications Service (cont'd)**

**6.2.1 Switched Outbound Service (cont'd)**

**6.2.1.1 Interstate Switched Service**

**I. COMMERCIAL SERVICE**

**A) ON-SWITCH ACCESS**

**TIER I**

<b>Term</b>	<b>A</b>	<b>B</b>	<b>C</b>
	<b>\$0.00 - 999.99</b>	<b>\$1,000 - 2499.99</b>	<b>\$2500 +</b>
<b>Monthly</b>	0%	3%	5%
<b>12 Months</b>	19%	24%	30%
<b>24 Months</b>	30%	35%	40%
<b>36 Months</b>	35%	40%	45%

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**6.0 - NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.2 Message Telecommunications Service (cont'd)**

**6.2.1 Switched Outbound Service (cont'd)**

**6.2.1.1 Interstate Switched Service (cont'd)**

**I. COMMERCIAL SERVICE (cont'd)**

**B) RESALE ACCESS**

MTS is available to customers of ICG's local resale services at a rate of 0.098 per minute. Volume and term discounts are not available.

**C) STANDALONE LONG DISTANCE**

MTS is available to customers that do not subscribe to ICG local service at the rate of \$.098 per minute. Volume and term discounts are not available.

**D) COSE Affiliation Discount**

Customers affiliated with COSE will receive a base rate of .098 per minute and a 5% discount on all Domestic interstate calls.

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**II. RESIDENTIAL SERVICE**

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**A) RESALE SERVICE**

MTS is available to customers of ICG's local resale services at a rate of 0.098 per minute. Volume and term discounts are not available.

**B) EMPLOYEE SERVICE:**

MTS is available to employees of the Company at a rate of \$0.098 per minute. An additional discount of 9% applies to interstate usage. Volume and term discounts referenced in section 6.2.1.1 are not available.

**III. INTERNET ENROLLMENT LONG DISTANCE**

MTS is available to residential and business customers enrolled via the internet at the rate of \$0.089 per minute. Volume and term discounts are not available.

**6.0 - NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.2 Message Telecommunications Service (cont'd)**

**6.2.1 Switched Outbound Service (cont'd)**

**6.2.1.2 Switched Outbound Features**

**A) NON-RECURRING CHARGES**

**Installation Fees**

Non-Verified Accounting Codes \$ 0.00

Verified Accounting Codes \$ 0.00

**Change Fees**

Non-Verified Accounting Codes \$ 0.00

Verified Accounting Codes \$ 0.00

**B) MONTHLY RECURRING**

Non-Verified Accounting Codes \$ 5.00

Verified Accounting Codes \$ 5.00

Accounting Codes are available with the option of selecting 2,3,5,6,7 or 8 digits.  
The option of a 4 digit account code is not available at this time.

**6.0 - NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.2 Message Telecommunications Service (cont'd)**

**6.2.2 Switched Inbound Service (Toll Free Service)**

ICG Toll Free Service is an inbound service which permits calls to a Customer's station in one location from stations located elsewhere and in which the ICG Toll Free customer is billed for the calls rather than the originator of the call. ICG offers Switched Inbound Service to all of the following customer types:

- I. Commercial Customers
  - a. On-Switch
  - b. Resale
  - c. Standalone
- II. Residential Customers
  - a. Resale
  - b. Company's Employees
- III. Internet Enrollment Customers

**6.2.2.1 Interstate Switched Service**

**I. COMMERCIAL SERVICE  
ON-SWITCH ACCESS**

Presubscribed customers of the Company's Switched Inbound Service will receive an interstate rate of \$0.098 per minute and will also receive discounted interstate rates based on the total monthly usage of the Customer's outbound international, interstate, interlata/intrastate calls and inbound international, interstate, intralata/intrastate and interlata/intrastate calls. Nonrecurring charges, monthly recurring charges, directory assistance and operator assisted calls do not contribute towards the usage discount. The discounted rates are available to on-switch Customers only as that term is defined in this tariff. The Customer's total monthly usage must fall within the parameters illustrated in columns A-C in the table below. Additionally, in order to receive discounted interstate rates, the Customer must commit to use of this service for a specific period of time as shown in the table below. If a Customer does not meet the parameters specified in the table below, the Customer will pay a rate of \$0.098 per minute for all calls.

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**6.0 - NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.2 Message Telecommunications Service (cont'd)**

**6.2.2 Switched Inbound Service (Toll Free Service) (cont'd)**

**6.2.2.1 Interstate Switched Service (cont'd)**

**I. COMMERCIAL SERVICE (cont'd)**

**A) ON-SWITCH ACCESS (cont'd)**

**TIER I**

<b>Term</b>	<b>A</b>	<b>B</b>	<b>C</b>
	<b>\$0.00 - 999.99</b>	<b>\$1,000 - 2499.99</b>	<b>\$2500 +</b>
<b>Monthly</b>	0%	3%	5%
<b>12 Months</b>	19%	24%	30%
<b>24 Months</b>	30%	35%	40%
<b>36 Months</b>	35%	40%	45%

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**B) RESALE ACCESS**

MTS is available to customers of ICG's local resale services at a rate of \$0.098 per minute. Volume and term discounts are not available.

**6.0 - NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.2 Message Telecommunications Service (cont'd)**

**6.2.2 Switched Inbound Service (Toll Free Service) (cont'd)**

**6.2.2.1 Interstate Switched Service (cont'd)**

**I. COMMERCIAL SERVICE (cont'd)**

**C) STANDALONE**

MTS is available to customers that do not subscribe to ICG local service at the rate of \$0.098 per minute. Volume and term discounts are not available.

**D) COSE Affiliation Discount**

Customers affiliated with COSE will receive a base rate of \$0.098 per minute and a 5% discount on all domestic interstate calls.

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**II. RESIDENTIAL SERVICE**

**A) RESALE ACCESS**

MTS is available to customers of ICG's local resale services at a rate of \$0.098 per minute. Volume and term discounts are not available.

**B) EMPLOYEE SERVICE:**

MTS is available to employees of the Company at a rate of \$0.098 per minute. Volume and term discounts are not available.

**III. INTERNET ENROLLMENT LONG DISTANCE**

MTS is available to residential and business customers enrolled via the internet at the rate of \$0.098 per minute. Volume and term discounts are not available.

**6.0 - NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.2 Message Telecommunications Service (cont'd)**

**6.2.2 Switched Inbound Service (Toll Free Service) (cont'd)**

**6.2.2.2 Switched Inbound Service**

- A) PER-CALL PAYPHONE SERVICE CHARGE** - Customer shall pay ICG a per-call service charge of \$ 0.250 per call for all originating payphone traffic on ICG Toll Free Service. (R)
- B) TOLL FREE CHANGE FEE** - If Customer requests a change in terminating number of the Toll Free Service, a Toll Free Change Fee of \$10.00 will be assessed per change. The Customer is charged this fee for each change in terminating number they make.
- C) NON-RECURRING CHARGES**
- |   |         |
|---|---------|
| Toll Free Installation Fee              | \$ 0.00 |
| AT&T Directory Listing Installation Fee | \$ 0.00 |
| Toll Free Change Fee                    | \$10.00 |
- D) MONTHLY RECURRING CHARGES**
- |                            |         |
|----------------------------|---------|
| Toll Free Service Fee      | \$ 0.00 |
| AT&T Directory Listing Fee | \$15.00 |

**6.0 - NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.2 Message Telecommunications Service (cont'd)**

**6.2.2 Switched Inbound Service (Toll Free Service) (cont'd)**

**6.2.2.2 Switched Inbound Service (cont'd)**

**E) TOLL FREE FEATURES - NON-RECURRING CHARGES**

**Installation Fees**

Extended Call Coverage	\$ 0.00	
Message Referral	\$ 0.00	
Call Area Selection	\$ 0.00	
Toll Free Feature Package 1	\$75.00	(T)

**Change Fees**

Extended Call Coverage	\$ 0.00	
Message Referral	\$ 0.00	
Call Area Selection	\$ 0.00	
Toll Free Feature Package 1	\$75.00	(T)

**F) TOLL FREE FEATURES - MONTHLY RECURRING**

Extended Call Coverage	\$ 0.00	
Message Referral	\$ 0.00	
Call Area Selection	\$ 0.00	
Toll Free Feature Package 1	\$75.00	(T)

(Includes: Geographic Routing, Time of Day Routing, Day of Week Routing, Day of Year Routing and Percentage Allocation Routing.)

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**6.0 - NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.2 Message Telecommunications Service (cont'd)**

**6.2.3 EARLY TERMINATION**

If the Customer terminates their Message Telecommunications Service Term Plan prior to its completion, the Customer will be responsible for reimbursing the Company for the difference between the Customer's Term Plan discount level and the Month to Month Term Plan discount level for the equivalent usage volume for all completed months from beginning of the agreement period for Switched Access Outbound and/or Switched Access Inbound Service as defined in sections 6.2.1 and 6.2.2.. In addition, the Customer must reimburse ICG for all installation, wiring or other initial fees that may have been waived at time of initial service.

**6.3 Operator Assisted Rates**

MTS calls may be placed on an Operator Assisted basis. Per minute usage charges for Operator Assisted calls are the same per-minute charges as set forth in Section 6.2 of this tariff for direct-dialed "1+" MTS calls. In addition to the usage charges identified above, the following operator-assisted charges will apply:

	<u>Per Call Charges</u>
Person-to-Person	\$3.00
Station-to-Station	\$1.50
3rd Number Billing	\$1.50
0+ Mechanized	\$0.65
0+ Time Out	\$1.50
0-	\$1.50
Collect	\$1.50
Time Charges	\$1.50

*Some information on this page was previously located on Page 60.*

**6.0 - NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.4 Calling Card Services**

**6.4.1** ICG's Calling Card Service is offered to all ICG local exchange and long distance customers or as a standalone service. Service is offered twenty-four (24) hours a day, seven (7) days a week to all valid terminating locations. Intrastate service is sold as an add-on to interstate service. Access to ICG's Calling Card service is via a toll free number. The Customer must input a valid Authorization Code in addition to the destination number with area code.

Charge per minute      \$0.276 per minute  
(Within continental US)

Calling card calls are billed in six (6) second increments with a thirty (30) second call minimum. After the initial 30 second minimum, each fractional call is rounded up to the nearest one-tenth of a minute. Fractional cents will be rounded to the nearest cent.

Usage of the calling card affirms that the Customer agrees to the terms and conditions set forth by this tariff and supporting material sent to the Customer together with the Calling Card.

**6.4.2** The following rates apply for terminating and originating calls to and from Alaska, Hawaii, Puerto Rico, and other domestic off-shore points:

Service is available on a direct-dialed basis only.

Alaska	\$0.40 per minute
Hawaii	\$0.40 per minute
Puerto Rico	\$0.40 per minute
US Virgin Islands	\$0.40 per minute

**6.4.3** Payphone Surcharge      \$0.25 per call      (N)  
(Applies to calling card calls which originate from a payphone.)      (N)

**6.5 Directory Assistance Service**

Per Call Charge      \$0.50      (I)

**6.0 - NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.6 Presubscribed Interexchange Carrier Charge**

In connection with the FCC's Access Reform Orders, the Company assesses a Presubscribed Interexchange Carrier Charge (PICC). The PICC is a per line monthly charge applicable to all local exchange lines or trunks that are presubscribed to the Company's long distance service or the Company's underlying carrier(s) long distance service, regardless of the particular service or volume option selected by the Customer. End user customers of the Company's local exchange service(s) (including resellers of Company provided local exchange service) who have not chosen a long distance provider for a Company provided line or trunk will be assessed the PICC directly by the Company on a per line basis as set forth below. No fractional debits or credits will be created for Customers subscribing to ICG services for a partial month.

**Rate Per Line Per Month:**

Primary Residential	\$ 0.53
Non-Primary Residential	\$ 1.50
Single-Line Business	\$ 0.53
Multi-Line Business (per line or trunk)	\$ 2.75
PRI Business (per T-1)	\$13.75
*Centrex (per line)	\$ 0.38

\* Applies to grandfathered Dial Tone Plus customers only.

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**6.0 - NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.7 Plan A: Dedicated Long Distance Service**

Dedicated Long Distance Service is a communications service which is available for use by Customers (24) hours a day. Dedicated Long Distance Consists of circuits "dedicated" to long distance traffic connecting the Customer's premises with ICG's dedicated long distance points of presence. Dedicated Long Distance will be offered only to commercial Customers within the ICG local services footprint. Dedicated Long Distance calls are billed in six (6) second increments with an initial billing period of six (6) seconds. After the initial 6 second minimum, each fractional call is rounded up to the next one-tenth minute.

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**6.7.1 Plan A: Dedicated Outbound Service**

Plan A: Dedicated Outbound Service provides the customer with 1+ direct dial dialing. The rates set forth below are available on a seven day a week, 24 hours a day basis to all domestic calls placed within the United States, including Alaska, Hawaii, Puerto Rico and other off-shore territories.

- A) Plan A: Dedicated Outbound Customers will receive an interstate rate of \$0.098 per minute and will also receive discounted interstate rates based on the annual volume and term commitment of the Customer's outbound international, interstate, intraLATA/intrastate and interLATA/intrastate calls and inbound interstate, interLATA/Intrastate and intraLATA/intrastate calls. Non-recurring charges, directory assistance, ICG Dedicated Transport, local services and operator service calls do not contribute toward the usage discount. The discounted rates are available to Dedicated Long Distance Customers only as that term is defined in the tariff.

**6.0 - NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.7 Plan A: Dedicated Long Distance Service (cont'd)**

**6.7.1 Plan A: Dedicated Outbound Service (cont'd)**

A) (cont'd) The table below describes the applicable discounts for the following term and volume commitments for Plan A Dedicated Outbound Service.

Term	A
	\$2,000+
12 Months	50%
24 Months	55%
36 Months	60%

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A) Plan A: Dedicated Outbound Features  
 Dedicated Outbound Features will be available to customers at the same rates as switched outbound features. Please refer to Section 6.2.1.2 of this tariff for current pricing.

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**6.0 - NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.7 Plan A: Dedicated Long Distance Service (cont'd)**

**6.7.2 Plan A: Dedicated Inbound Service (Dedicated Toll Free)**

Plan A: Dedicated Toll Free Service is an inbound service which permits calls to a Customer's station in one location from stations located elsewhere and in which the Dedicated Toll Free Customer is billed for the calls rather than the originator of the call.

- A) Plan A Dedicated Inbound Customers will receive an interstate rate of \$0.098 per minute and will also receive discounted interstate rates based on the annual volume and term commitment of the Customer's outbound international, interstate, interLATA/intrastate and intraLATA/interstate calls and inbound international, interstate, interLATA/intrastate and intraLATA/intrastate calls. Non-recurring charges, monthly recurring charges, directory assistance, ICG Dedicated Transport, local services and operator service calls do not contribute toward the usage discount. The discounted rates are available to Dedicated Long Distance Customers only as that term is defined in this tariff.

The table below describes the applicable discounts for the following term and volume commitments.

Term	A
	\$2,000+
12 Months	50%
24 Months	55%
36 Months	60%

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**6.0 - NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.7 Plan A: Dedicated Long Distance Service (cont'd)**

(N)

**6.7.2 Plan A: Dedicated Inbound Service (Dedicated Toll Free)(cont'd)**

B) Plan A Dedicated Toll Free Features - Monthly Recurring Charges

Extended Call Coverage	\$0.00
Message Referral	\$0.00
Call Area Selection	\$0.00
Call Distribution	\$0.00

Toll Free Feature Package 1 \$75.00  
Includes Geographic Routing, Time of Day Routing, Day of Week Routing, Day of Year Routing, Percentage Allocation Routing and Call Overflow

Toll Free Feature Package 2 \$0.00  
Includes DNIS (Dialed, No Identification Service) and ANI Delivery

C) Plan A Dedicated Toll Free Features - Non-Recurring Charges

Installation Fees

Extended Call Coverage	\$0.00
Message Referral	\$0.00
Call Area Selection	\$0.00
Call Distribution	\$0.00
Toll Free Feature Package 1	\$75.00
Toll Free Feature Package 2	\$300.00

Change Fees

Extended Call Coverage	\$0.00
Message Referral	\$0.00
Call Area Selection	\$0.00
Call Distribution	\$0.00
Toll Free Feature Package 1	\$75.00
Toll Free Feature Package 2	\$300.00

(N)

**6.0 - NETWORK SERVICES - RETAIL PRICE LIST (cont'd)**

**6.7 Plan A: Dedicated Long Distance Service (cont'd)**

**6.7.2 Plan A: Dedicated Inbound Service (Dedicated Toll Free)(cont'd)**

D) Plan A: Dedicated Toll Free Miscellaneous Charges

Toll Free Change Fee \$10.00 per change  
(This fee will be assessed for in each change in terminating trunk requested by the customer.)

Per Call Payphone Service Charge \$0.250 per call  
(This fee will be assessed for all originating pay phone traffic on Dedicated Toll Free Service.)

Dedicated Toll Free Installation Fee \$0.00  
Dedicated Toll Free Service Fee \$0.00

AT&T Directory Listing Fee  
Installation \$0.00  
Monthly Recurring Charge \$15.00

**6.7.3 Plan A: Dedicated Long Distance Service (Miscellaneous Charges)**

A) Dedicated Long Distance Service  
Installation Charge \$50.00  
B) CD Rom Billing  
Monthly Recurring Charge \$75.00  
Non-Recurring Installation Charge \$75.00  
Change Charge \$75.00

C) Directory Assistance (D)  
(NPA) 555-1212 \$0.40/call (D)

**6.7.4 Plan A: Dedicated Long Distance Service (International Long Distance Rates)**

Dedicated Long Distance International Service will be available to customers at the International Message Telecommunication Service Rates listed in ICG FCC Tariff No. 2, Section 6.2.3.