

5.0 - NETWORK SERVICES DESCRIPTIONS - RETAIL

5.1 Service Offerings

The following Network Services for retail business customers are offered in this tariff:

- Message Telecommunications Service
- Calling Card Service
- Operator Assisted Services
- Directory Assistance Service
- Dedicated Long Distance Service

5.0 NETWORK SERVICES DESCRIPTIONS - RETAIL PRICE LIST (cont'd)

5.6 Dedicated Long Distance Services

(N)

Dedicated Long Distance Consists of circuits "dedicated" to long distance traffic connecting the customer's premises with ICG's dedicated long distance points of presence. Dedicated long distance will only be offered to customers within the ICG local services footprint. Dedicated long distance does not utilize a local exchange carrier's switch. Dedicated long distance provides only voice grade circuits.

Fractional cents will be rounded to the nearest cent. For example, if the customer's call is less than \$0.085, the charge is \$0.08. If the customer's call is equal to or higher than \$0.085, the charge is \$0.09.

Customers are required to fulfill a term and annual volume commitment to receive the volume discount. Customers electing to increase their term and/or volume commitments will receive the discounted rates 30 days after the customer's next billing cycle. Customers cannot decrease their volume and term commitments during the term of their contract.

There are penalties for underutilization and early termination on this product. The underutilization penalty will be the difference between the annual volume commitment and the actual volume generated. The early termination penalty will be the number of years or partial year remaining on the contract multiplied by the volume commitment.

5.6.1 Plan A

This plan includes Dedicated Inbound and Dedicated Outbound Services. Customers subscribing to this plan will receive term and volume discounts on all Interstate calls. See section 6.7 for pricing.

5.6.2 Plan B

TBD

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