

7.0 INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS

7.1 Feature Group Service

The Company shall provide Interexchange Carrier Customers with Feature Group D Switched Access Service for Dialtone Access in the markets in which Company offers such Service and Customer orders such Service. Such service is available only to IXCs that have been authorized by the Federal Communications Commission (FCC) to provide interLATA telecommunications service. The Company offers such service where facilities and operating conditions permit and may provide such service over its own facilities or the facilities of other Carriers. IXC Dialtone Access Service provides for the capability of originating and terminating interLATA and intraLATA calls between an ICG dialtone end user's premises and the IXC Customer's premises (POP) via Company's facilities or other Carrier's facilities. Entrance, Local Transport and End Office Service rates are provided as specified in Sections 7.14 and 7.15 of this tariff. No call detail records (CDR's) are provided with Dialtone Access Service.

The Company will recover the Presubscribed Interexchange Carrier Charge (PICC) through a flat-rated, monthly charge assessed per each local exchange service line or trunk. For end users (including resellers of Company-provided local exchange service) who have chosen a presubscribed interexchange carrier, the Company shall assess the PICC from the chosen interexchange carrier. The PICC will be based on a monthly snapshot of end user (or reseller) subscribers' accounts. For end users who have not chosen a presubscribed interexchange carrier, the Company shall collect the PICC directly from the end user (or reseller). The PICC will be applied to these end users' (or resellers) accounts based on the status of the presubscribed interexchange carrier information on the last business day of each month. No fractional debits or credits will be created. Rates associated with PICC are specified in Section 7.14 of this tariff.

7.0 INTEREXCHANGE CARRIER ACCESS SERVICE-DIALTONE ACCESS (cont'd)

7.2 Call Types

All traffic will be grouped and rated by call type. A call type shall include, but not be limited to, the following product attributes: jurisdiction (interstate/interLATA and intrastate/interLATA, intrastate/intraLATA), direction (originating or terminating), and special services (directory assistance and special access codes: 500, 700, 800, 900).

7.3 Jurisdictional Assignments

Customer agrees to be billed according to the PIU filed with Company for the LATA, or by actual jurisdictional traffic patterns if such jurisdictional information is available through Company's or LEC's billing systems. Should Company be audited by any LEC, regulatory body, or other entity, duly authorized to audit Company's PIU, Customer agrees to provide Company and/or the auditing party with sufficient information to prove that the PIU filed by Customer with Company is true and correct. Furthermore, Customer shall provide Calling Party Number (CPN) to Company if Customer is technically capable of providing CPN.

7.0 - INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS (cont'd)

7.6 Network Design and Grade of Service (cont'd)

7.6.1.1 Updated Traffic Statistics: Customer shall provide updates to traffic statistics to recognize changes which may impact established trends in traffic patterns. Examples include, but are not restricted to, sales promotions; significant changes in the type of Customers served: 800 call processing centers, conference calling, and 900 service bureaus; and the introduction of new services.

Company shall accept updates on a daily (except for Holidays and Saturday and Sunday) basis. All updates are to be signed and dated by the Customer Contact noted in the previously submitted update for the affected market or LATA. All updates are to be coordinated with the Customer's Company Customer Service Representative.

7.6.1.2 Grade of Service: If Customer fails to maintain adequate facilities between Customer's POP and Company's POP or if Customer's traffic exceeds the busy day, busy hour minutes of capacity submitted by the Customer, Company's blocking objective may be exceeded.

7.6.2 Network Management Controls: When call volumes increase substantially and facility augmentations cannot be accommodated in a timely manner, Company may invoke network management controls to reduce the probability of excessive network congestion. Substantial call volume increases are changes which exceed the recorded busy day, busy hour minutes of capacity for the preceding 60 day, seasonally adjusted, period. For new service requests, the estimated busy day, busy hour minutes will be the basis for identifying substantial call volumes.

7.6.3 Routine Measurement: Routine Measurement: Company shall perform routine measurement of the Customer's traffic patterns to ensure that adequate access facilities or paths are in service to maintain Company's blocking objective of P.01 or less. When Company's analyses of Customer traffic pattern trends support an augment, Company may contact the Customer Contact to recommend the ordering of additional capacity.

7.0 - INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS (cont'd)

7.6 Network Design and Grade of Service (cont'd)

Reporting: Upon receipt of written Customer request, Company shall provide Customer monthly reports indicating usage and blockage of Customer's Service with Company. Also, should Customer desire reports on a more frequent basis in markets where the Customer has not previously subscribed to the Service, Company shall provide, upon written Customer request, weekly reports indicating usage and blockage for a period that will include up to twelve reports.

7.6.4 Route Choice: The Customer shall designate the routing approach that they will employ with the Service. Listed below are the four categories: Primary HU, Intermediate HU, Direct Final, and Alternate Final.

High Usage (HU) Trunks: A trunk group (TG) that is designed to overflow to another trunk group or alternate route.

Primary with Overflow Overflow with Alternate Route

- First route traffic only - May receive first route traffic

Does not receive overflow- Receives overflow from another TG

- Overflows to another TG- Overflows to another TG

Final Trunks: A trunk group that is the route of last resort or the only resort.

Primary without Overflow Overflow without Alternate Route

Only route- First route traffic only

Receives first route traffic only- Receives overflow

- Does not receive overflow- Does not give overflow

- Does not give overflow

7.7 Network Connection

7.7.1 All direct trunk connections to Company's Network are made through an interconnect at the DS-1 or DS-3 level between the Customer POP and Company's POP. All facilities will be designed using standard traffic engineering principles. Both D4 Super Frame/Alternate Mark Inversion and Extended Super Frame/B8ZS framing formats are supported by the Company's Service.

7.0 - INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS (cont'd)

7.7 Network Connection (cont'd)

- 7.7.2 When a Customer has more than 10 DS1s for switched access, Company may require the Customer to accept a DS-3 connection.
- 7.7.3** Company shall not be responsible for blocking should Customer fail to augment facilities as requested by Company Network Planning. Pricing for the installation of the interconnect connections carrying switched traffic will be handled as set forth in Section 7.15 (Nonrecurring Charges).
- 7.7.4** If not already installed, Company may place ABAM or coax connections, or fiber optic cable and equipment, and required DSX panels in the Customer's POP. All cross-connects will be made via the DSX panels, which will be considered the point of demarcation ("Demarc") between the Parties' respective Networks. Such installations may be charged to Customer as time and material. Time and material will be charges as set forth in Section 7.16 (Other Rates and Charges).
- 7.7.5** All work performed by Company as described in this paragraph, shall be performed in accordance with Customer's specifications and procedures. Company shall repair or replace Customer telecommunications equipment damaged by Company or its agent's negligence. Customer shall repair or replace Company's telecommunications equipment damaged by Customer or its agent's negligence. Neither side will charge the other for on-site supervision of initial installation, maintenance or repair of equipment, regardless of cause.
- 7.7.6** If the Customer is not on Company's Network, Company will evaluate the costs associated with bringing the Customer on the Network. After evaluation, Company may build Network to the Customer, or may request that the Customer obtain connectivity to Company through another carrier, both at Customer's expense. Company will supply a DSX cross connect bay within Customer's POP to house Company's equipment. Customer shall terminate its facilities to Customer's side of this DSX bay, and Company shall install equipment in the DSX bay and terminate its facilities on Company's side of the bay.

7.0 - INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS (cont'd)

7.8 Service Activation

Each Service type or Service in a particular LATA or location will be activated by a request for service for that particular location.

7.9 Order Process

- 7.9.1** For the initial order for service, Customer and Company will complete a Company Getting Started Package for each LATA and Service prior to Customer ordering Service for the LATA. Through the Getting Started Package, Customer and Company will establish the DS1 or DS3 links over which the Service will ride, will establish SS7 connections or MF signaling, and will exchange all other information required to facilitate the Service.
- 7.9.2** Orders will be accepted on the Company Order form -- Switched Services Request (SSR), or other formats as may be mutually agreed upon by the Parties, via fax or via mail. SSRs will cover both the DS1 or DS3 facility, and the FG trunks riding those facilities.
- 7.9.3** All FGD trunks will be provisioned over DS1 or DS3 circuits. DS1s and DS3s and Feature Group Trunks will be provisioned in accordance with a mutually agreed upon due date after receipt of a complete access order, if facilities are available.
- 7.9.4** All charges for services will commence either on the date that service is installed by the Company or by the Customer desired due date, whichever is later.
- 7.9.5** Order for Service in a particular LATA subsequent to the initial order shall be remitted on SSRs or other formats as mutually agreed upon by the parties.

7.0 - INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS (cont'd)

7.10 Cancellation or Modification

7.10.1 Customer may cancel or modify a service order request for the installation of the interconnection between Company's Network and the Customer's Network at any time. The cancellation or modification date will be the date of the business day that Company receives written confirmation of the cancellation or modification, plus one additional business day. All cancellation or service modification notices shall be directed to:

Director of Customer Service
ICG Telecom Group, Inc.
161 Inverness Drive West, Suite 100
Englewood, CO 80112

7.10.2 When Customer cancels an access service order for a reason other than Company's failure to perform, a cancellation charge will apply as follows:

7.10.2.1 For circuits installed on the public switched telephone network between Company's POP and the local exchange company; once orders for connections are signed by the Carrier and a copy of the signed order is received by Company Customer Service or Switch Provisioning, 100% of the installation charges for the connections will be due and payable to Company by the Carrier.

7.10.2.2 For circuits installed solely on Company's telephone network between Company's POP and an end user's premises: once orders for connections are signed by the Carrier and a copy of the signed order is received by Company Customer Service or Switch Provisioning, 100% of the installation charges for the connections will be due and payable to Company by the Carrier.

7.10.3 When Customer cancels an access service order for delays of the mutually agreed upon Service date by more than 15 business days, due to circumstances over which Company has direct control (excluding, e.g., acts of God and governmental requirements), Company shall provide Customer the option of (i) reaching a mutual agreement with Company for a new requested Service date, or (ii) canceling the Service order without liability.

7.0 - INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS (cont'd)

7.10 Cancellation or Modification (cont'd)

7.10.4 When a Customer modifies an access service order for the Service, Company shall charge the Customer in accordance with the rates and charges noted in Section 7.15 (Nonrecurring Charges)

7.10.5 When a Customer requests an expedite of an installation interval, Company shall charge Customer in accordance with the rates and charges noted in Section 7.15 (Nonrecurring Charges).

7.11 Usage Measurement and Billing

7.11.1 Usage Measurement, Originating is defined as:

Usage from the time the originating end user's call is delivered by the telephone company and acknowledged as received by the interexchange carrier's facilities.

7.11.2 Usage Measurement, Terminating is defined as:

Usage from the time the call is received (answered) by the end user in the terminating exchange until the phone call ends.

7.11.3 Billing Increments:

Usage will be accumulated over the billing period for each end office and then rounded up to the nearest access minute for each end office. The total charges will be rounded up to the nearest penny at the end of the Billing Period.

7.11.4 Bill Format:

Billing for all switched access services will be generated in the standard Bellcore Carrier Access Billing System format for paper invoices and for electronic invoicing.

7.0 - INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS (cont'd)

7.12 Charges

Charges for IXC Access Service are applied as either nonrecurring or recurring. Nonrecurring charges are one time charges that apply for a specific work activity like service installations and service change orders. Recurring charges include usage and facility charges. All usage and nonrecurring charges shall be billed in arrears. Facility charges shall be billed prior to the beginning of the billing period.

7.13 Carrier Access Rate Categories

7.13.1 Entrance Facility: The transmission path for direct trunks between the Customer's premises and Company's POP. The charge for Entrance Facility is based on a flat rated facility charge. The level of interface is either DS1 or DS3. DS3 entrance will require an M13 multiplexor. Rates and charges for Entrance Facility services are set forth in 7.14 and 7.15.

7.13.2 Local Transport: Local transport provides the transmission facilities between the Customer's Serving Wire Center and the End Office where the Customer's traffic is switched to originate or terminate Customer's communications.

A dedicated transmission path between the Customer's Serving Wire Center (SWC) and an Access Tandem (AT), hub, or End Office where the customer's originating and/or terminating traffic is switched or between a hub and an Access Tandem or End Office is direct-trunked transport (DTT). Services provisioned as DTT shall be charged a facility charge. The facility charge shall include a distance sensitive mileage rate element and a rate per termination. The mileage rate element is calculated on the airline distance between the SWC associated with a customer designated premise and the AT, hub, or End Office. DTT does not include tandem switching.

7.0 - INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS (cont'd)

7.13 Carrier Access Rate Categories (cont'd)

7.13.2 (cont'd)

A dedicated transmission path between the customer's SWC and the AT with tandem switching is provisioned as tandem-switched transport (TST). The TST local transport rate category shall be charged as a usage and a mileage sensitive per access minute per mile charge, and a non distance sensitive per minute charge. The mileage rate element is calculated on the V + H distance between the SWC that normally serves the customer designated premise to the End Office or, when DTT has been provisioned between the SWC and the AT, from the AT to the End Office.

Rate and charges for Local Transport are set forth in 7.14 & 7.15.

7.13.3 Access Tandem Switching: The tandem switching rate for tandem switched transport is a usage sensitive charge based on the originating and terminating minutes of use switched via the access tandem.

Rate and charges for Access Tandem Switching are set forth in 7.14 & 7.15.

7.13.4 End Office: The End Office Rate category provides for the local End Office switching and end user termination functions necessary to complete the transmission of IXC Access Services to and from the end users served by the End Office. The End Office rate element consists of a per minute of use Local Switching charge. Rates and charges for End Office Local Switching are set forth in 7.14 & 7.16.

7.13.5 Common Channel Signaling System 7 (CCSS7): When services are provided with Feature Group D with the CCSS7, Company shall provide SS7 out-of-band signaling in accordance with the technical specifications set forth in Bellcore Common Channel Signaling Network Specifications Technical References.

7.0 - INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS (cont'd)

7.13 Carrier Access Rate Categories (cont'd)

7.13.6 Time and Material: The Time and Material category provides for charges associated with the use of technicians. Time will be charged as one hour minimum with an additional charge for after hours, weekends and holiday charges. Materials and equipment are charged when applicable.

7.14 Rates and Charges, for Customer's Using Company's Local Exchange Telecommunications Service

The following rates and charges are applicable to the situation where the Company is providing Local Exchange Telecommunications Service to its Customer and the Company's switch is providing dial tone to the Customer.

7.0 - INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS (cont'd)

7.14 Rates and Charges, for Customer's Using Company's Local Exchange Telecommunications Service (cont'd)

7.14.1 Interstate Rates

7.14.1.1 Entrance Facility

Per DS1

Alabama	TBD	
California	TBD	
Colorado	TBD	
Georgia	TBD	
Kentucky	TBD	(T)
North Carolina	TBD	
Ohio	TBD	
Tennessee	TBD	

Per DS3

Alabama	TBD	(N)
California	TBD	
Colorado	TBD	
Georgia	TBD	
Kentucky	TBD	
North Carolina	TBD	
Ohio	TBD	
Tennessee	TBD	

(N)

(T)

7.0 - INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS (cont'd)

7.14 Rates and Charges, for Customer's Using Company's Local Exchange Telecommunications Service (cont'd)

7.14.1 Interstate Rates (cont'd)

7.14.1.1 Entrance Facility (cont'd)

Multiplexing (DS3-DS1)

Alabama	TBD
California	TBD
Colorado	TBD
Georgia	TBD
Kentucky	TBD
North Carolina	TBD
Ohio	TBD
Tennessee	TBD

7.14.1.2 Local Transport

Tandem Switched Termination

Alabama	\$0.000360 per MOU
California	\$0.000293 per MOU
Colorado	\$0.000480 per MOU
Georgia	\$0.000360 per MOU
Kentucky	\$0.000360 per MOU
North Carolina	\$0.000360 per MOU
Ohio	\$0.000227 per MOU
Tennessee	\$0.000360 per MOU

Tandem Switched Facility

Alabama	\$0.00004 per mile per MOU
California	\$0.000049 per mile per MOU
Colorado	\$0.000023 per mile per MOU
Georgia	\$0.00004 per mile per MOU
Kentucky	\$0.00004 per mile per MOU
North Carolina	\$0.00004 per mile per MOU
Ohio	\$0.00004 per mile per MOU
Tennessee	\$0.00004 per mile per MOU

7.0 - INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS (cont'd)

7.14 Rates and Charges, for Customer's Using Company's Local Exchange Telecommunications Service (cont'd)

7.14.1 Interstate Rates (cont'd)

7.14.1.2 Local Transport (cont'd)

Access Tandem Switching

Alabama	TBD
California	TBD
Colorado	TBD
Georgia	TBD
Kentucky	TBD
North Carolina	TBD
Ohio	TBD
Tennessee	TBD

DS1 DTT (per termination)

Alabama	TBD
California	TBD
Colorado	TBD
Georgia	TBD
Kentucky	TBD
North Carolina	TBD
Ohio	TBD
Tennessee	TBD

DS1 DTT (per mile)

Alabama	TBD
California	TBD
Colorado	TBD
Georgia	TBD
Kentucky	TBD
North Carolina	TBD
Ohio	TBD
Tennessee	TBD

7.0 - INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS (cont'd)

7.14 Rates and Charges, for Customer's Using Company's Local Exchange Telecommunications Service (cont'd)

7.14.1 Interstate Rates (cont'd)

7.14.1.2 Local Transport (cont'd)

DS3 DTT (per termination)

Alabama	TBD	
California	TBD	
Colorado	TBD	
Georgia	TBD	(T)
Kentucky	TBD	
North Carolina	TBD	
Ohio	TBD	
Tennessee	TBD	

DS3 DTT (per mile)

Alabama	TBD	(N)
California	TBD	
Colorado	TBD	
Georgia	TBD	
Kentucky	TBD	
North Carolina	TBD	
Ohio	TBD	
Tennessee	TBD	

(N)

(T)

7.0 - INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS (cont'd)

7.14 Rates and Charges, for Customer's Using Company's Local Exchange Telecommunications Service (cont'd)

7.14.1 Interstate Rates (cont'd)

7.14.1.3 End Office Charges

Local Switching

Alabama	\$0.021811 per MOU
California	\$0.0152838 per MOU
Colorado	\$0.020997 per MOU
Georgia	\$0.021811 per MOU
Kentucky	\$0.021811 per MOU
North Carolina	\$0.021811 per MOU
Ohio	\$0.020061 per MOU
Tennessee	\$0.021811 per MOU

7.14.1.4 Presubscribed Interexchange Carrier Charges

Residence Subscriber

Primary Individual line or trunk	\$0.53
Non-Primary Individual line or trunk	\$1.50

Single Line Business Subscriber

Individual line or trunk	\$0.53
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Multiple Business Subscriber

Individual line or trunk	\$2.75
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ISDN - PRI Subscriber

Per T-1 facility	\$13.75
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7.0 - INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS (cont'd)

7.15 Nonrecurring Charges

7.15.1 Installation Charges

Terminating Connection, Per DS1, Per Serving Wire Center		Two-Way Originating and Terminating or One-Way Originating Connection, Per DS1, per Serving Wire Center or End Office	
Minimum	Maximum	Minimum	Maximum
\$425.00	\$525.00	\$1,190.00	\$1,470.00

The Nonrecurring Charges for installation of DS-3 service will be established on an Individual Case Basis ("ICB").

The charge for expediting a service installation interval will be established on an Individual Case Basis ("ICB").

7.0 - INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS (cont'd)

7.15 Nonrecurring Charges (cont'd)

7.15.2 Change Order Modification Charges (applied per service order request)

Customer Requested Change after ICG final acceptance	1 st Change		2 nd & Subsequent Changes	
	Minimum	Maximum	Minimum	Maximum
Point of Contact Name, Address, or Phone Number	\$0	\$0	\$42.50	\$ 52.50
Circuit Framing Format	\$85.00	\$105.00	\$85.00	\$105.00
Circuit Line Coding Format	\$85.00	\$105.00	\$85.00	\$105.00
Due Date, earlier or later	\$85.00	\$105.00	\$85.00	\$105.00
Re-homing of trunk groups or circuits	100% of install charge		100% of install	
Cancellation of order	100% of install charge		N/A	

Note: a rehome is a change in the physical location of the point at a customer's premises or customer's end user's premises.

7.16 Other Rates and Charges

7.16.1 800 Database Queries and Directory Assistance, per call charges

800 Database Query Per Call
\$.025

7.16.2 Traffic Reports

Per Report, Per DS-1 Facility		Per Report, Per DS-3 Facility	
Minimum	Maximum	Minimum	Maximum
\$42.50	\$52.50	\$255.00	\$315.00

7.0 - INTEREXCHANGE CARRIER ACCESS SERVICE - DIALTONE ACCESS (cont'd)

7.16 Other Rates and Charges (cont'd)

7.16.3 Time and Material

Time	1 st Hour		Subsequent Hours	
	Minimum	Maximum	Minimum	Maximum
Normal Business Hours (8AM to 5PM)	\$ 76.50	\$ 95.00	\$ 59.50	\$ 73.50
After Hours	\$114.75	\$142.00	\$ 85.00	\$105.00

Material	Charged as applicable
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