



October 1, 2010

WELCOME TO TELEPACIFIC COMMUNICATIONS!

Dear Valued Customer:

Welcome to TelePacific! As of Friday, October 1, 2010, your telecommunications services are being provided by TelePacific Communications. You may remember receiving a letter in August informing you that a Definitive Agreement had been signed to allow U.S. TelePacific Corp. (doing business as TelePacific Communications, aka TelePacific) to acquire the Small-and-Medium Business (SMB) customer base of O1 Communications, Inc. (O1), along with the network assets that support the SMB customers. We are pleased to announce that the deal was approved by regulatory authorities and you are now part of the TelePacific family.

IMPORTANT CHANGES REGARDING YOUR TELECOMMUNICATIONS SERVICES

What does this mean to you? A few things...

- Your contact to customer support has changed. For any questions or issues regarding your O1 services, please call 877-789-8722 or email o1support@telepacific.com.
- The remittance address on your invoice has changed as follows:
TelePacific Communications
P.O. Box 526045
Sacramento, CA 95852-6045
- TelePacific will immediately begin invoicing you for your services under your O1 Agreement.
- Your existing telecommunications services and contract have been transferred from O1 to TelePacific.
- You will still be interacting with the O1 contacts you've worked with up to this point, as they have joined TelePacific. You may also start interacting with some new people—our existing TelePacific employees.
- You can expect to continue to receive outstanding customer service, something TelePacific is known for.
- You will gain access to additional products and services, including some services not offered by O1.

If you're not already familiar with TelePacific, we are a facility-based carrier headquartered in Los Angeles. TelePacific is proud to be a leading competitive carrier serving small and medium business customers in California and Nevada, with customer care centers in Los Angeles, Stockton and Las Vegas. TelePacific provides services through a combination of TelePacific-owned switches and network infrastructure, and has been in business since 1998.

Your continued satisfaction with your telecommunications service is our top priority. TelePacific's company culture is based on ensuring customer satisfaction. We have a strong record of industry-leading customer service and consistently receive high marks on third-party conducted customer satisfaction surveys. We have a local presence in Sacramento and have provided service to customers in this area since 2005. We look forward to incorporating best

practices from both O1 and TelePacific to maintain and even improve upon the service you have come to expect from O1.

As with our previous letter, we've attached some "Responses to Frequently Asked Questions." If you have questions that are not addressed here, or for more information, please visit TelePacific's customer website at www.INSIDEtelepacific.com, or call our Customer Care Center at 1-877-789-8722.

We appreciate and value your business! We greatly look forward to working with you, and we are available if you have any questions. Once again, welcome to the TelePacific family!

Sincerely,

A handwritten signature in black ink that reads "Richard A. Jalkut". The signature is written in a cursive, flowing style.

Richard A Jalkut
President and CEO
TelePacific Communications
TelePacific Support: 1-877-789-8722